

**Classroom Technology**  
**Patricia Yeary**



**Senteo Interactive Response System**

1. The Senteo receiver and clickers do not contain user serviceable parts. Do not open them. If problems arise an authorized SMART service representative must be contacted.
2. Wipe the units with a clean, damp cloth. Never use cleaning fluid or solvents. Do not spray cleaner directly on units.
3. Important: You must connect the USB cable that came with the SMART product to a computer that has a USB compliant interface and that bears the USB logo.
4. If clickers will not turn on, check to be sure batteries have not expired and are placed in the clicker properly.



## **Dell Latitude D520—Student and Teacher Laptop**

### **Troubleshooting:**

1. If the computer does not start up: Be sure the AC adapter is firmly connected to the computer and to the electrical outlet.
2. If the computer stops responding: Turn the computer off. If you are unable to get a response by pressing a key on the keyboard or moving the mouse, press, and hold the power button for at least 8-10 seconds until the computer turns off. Then restart the computer.
3. If a program stops responding or crashes repeatedly—End the Program
  - a. Press <Ctrl> <Shift> <Esc> simultaneously
  - b. Click Task Manager
  - c. Click the program that is no longer responding
  - d. Click End Task

You may need to check the software documentation-if so-uninstall and then reinstall the program.



## **Dell Laser Printer 1710n**

### **Troubleshooting:**

1. The print is getting light, but the Toner Low/Replace Drum light is not on—  
Remove the toner cartridge and firmly shake from side-to-side and front-to-back several times to use the remaining toner, and then reinsert it and continue printing. Repeat the procedure numerous times until the print remains faded. When this happens, replace the toner cartridge.
2. The Toner Low/Replace Drum light is blinking—The imaging drum is approaching full and will need replacing. Immediately order a new drum for replacement.
3. The Toner Low/Replace Drum and the Error Lights are blinking—The imaging drum is full and needs replacing. The printer will not print until the imaging drum is replaced.